

WSQ Advanced Certificate in Community and Social Services (Senior Services)

Both Training &
Assessment-Only-
Pathway
(AOP) Available

Learning Objectives

To equip learners with the skills and knowledge to support and provide home care services for our elders.

Course Outline

1. Apply a Legal and Ethical Framework
2. Fulfill Programme Administration Requirements
3. Provide Quality Case Work
4. Incorporate Advanced Common Processes in Senior Services
5. Support Interventions to Facilitate Independent Living for Specific and Complicated Disorders
6. Apply and Supervise Workplace Safety and Health (WSH) Policies and Procedures
7. Provide and Monitor Services and Programmes for Clients
8. Liaise and Work with Other Services to Achieve Optimal Client Outcomes
9. Manage Workplace Relationships Effectively
10. Manage Multi-Disciplinary Professionals and Stakeholders
11. Demonstrate First Aid/CPR
12. Work with Clients with Dementia
13. Advocate for Clients
14. Develop Innovative Programmes



Course Duration – 55 Days

Classroom Training : 35.5 days
Workplace Attachment : 19.5 days

Entry Requirements

GCE 'O' Level and above or
ESS WPL 4

Course Fee

Singaporean or PR	S\$840
Non-Singaporean	S\$8,400

* Course fee up to 90% SDF funding.

Fee is Correct at the time of printing and may subject to change.

Who should attend?

Participants who have a heart for our elders and would like to provide administrative support, they may pursue a career in community hospitals, nursing homes, day care centres, senior activity centres or eldercare organisations as Programme Co-ordinators, Programme Executives or Centre Supervisors.

*Very practical training course.
Hope to be able to apply what I have learnt.*

Roy Howe,
Higher Cert. 3rd intake

*Admin Executives are very
friendly, accommodating,
kind and well mannered.
Thank you.*

Lye Heng,
Prof Diploma 2nd intake

*The trainers are well qualified and very capable in
delivering their knowledge on subject matter.*

John Ng,
Prof. Diploma, 2nd intake

Excellent learning place and dedicated trainer.

g,
. 4th intake